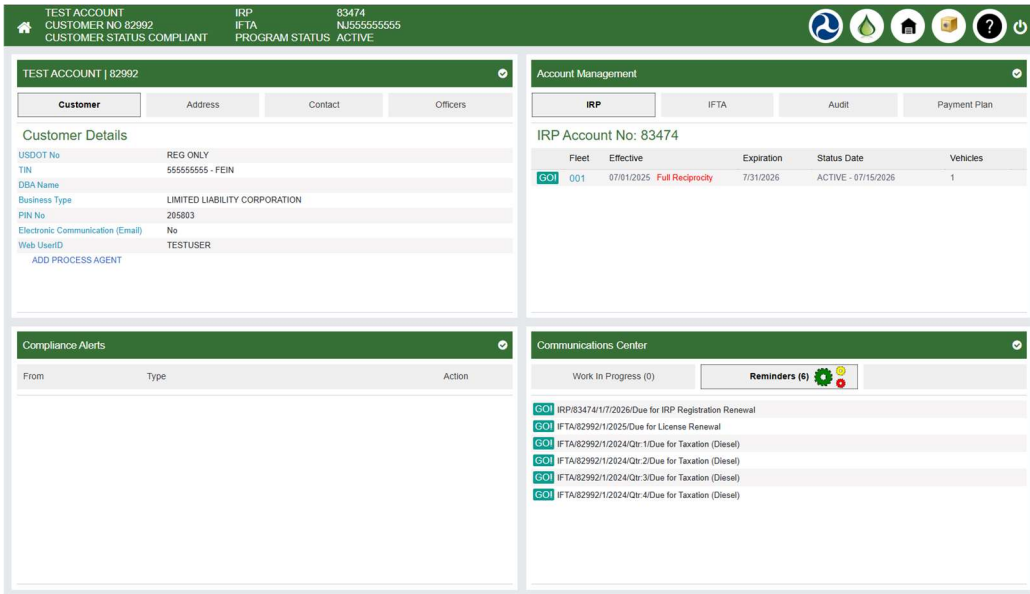


mCarrier System Enhancement Notification

With the new upgrades to **mCarrier**, customers will notice several important changes to the look and functionality of the customer dashboard.

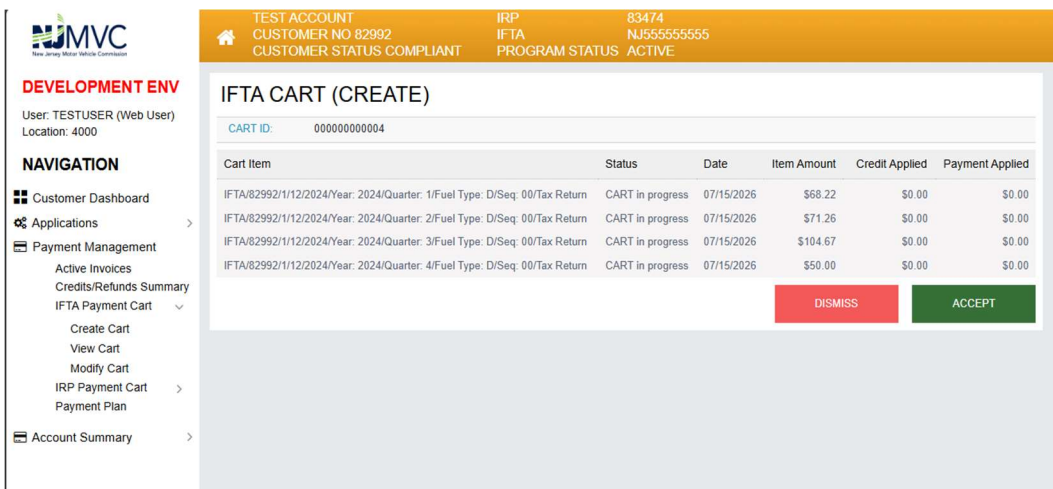
- **Dashboard Improvements**
 - The **Communications Center** will now display:
 - Unfinished transactions
 - Reminders for upcoming Renewals
 - Notifications for Quarterly Tax Returns



The screenshot shows the mCarrier dashboard interface. At the top, there's a header with user information: TEST ACCOUNT, CUSTOMER NO 82992, CUSTOMER STATUS COMPLIANT, IRP, IFTA, PROGRAM STATUS ACTIVE, and 83474. Below the header, the dashboard is divided into several sections:

- Customer Details:** Includes fields for USDOT No, TIN, DBA Name, Business Type, PIN No, Electronic Communication (Email), Web UserID, and ADD PROCESS AGENT.
- Account Management:** Shows IRP Account No: 83474 and a table with columns: Fleet, Effective, Expiration, Status Date, and Vehicles. The table contains one row with values: GOI, 001, 07/01/2025, Full Reciprocity, 7/31/2026, ACTIVE - 07/15/2026, 1.
- Compliance Alerts:** A table with columns: From, Type, and Action.
- Communications Center:** Shows a list of reminders with columns: GOI, IRP/IFTA/USDOT, Due Date, and Description. The list includes reminders for IRP Registration Renewal, License Renewal, and Quarterly Tax Returns.

- **New Features**
 - **Multi-Transaction Cart Payments**
 - Customers can now pay for multiple transactions at once directly from the cart.



The screenshot shows the 'IFTA CART (CREATE)' screen. At the top, there's a header with user information: TEST ACCOUNT, CUSTOMER NO 82992, CUSTOMER STATUS COMPLIANT, IRP, IFTA, PROGRAM STATUS ACTIVE, and 83474. Below the header, the screen is divided into several sections:

- Navigation:** Includes links for Customer Dashboard, Applications, Payment Management, and Account Summary.
- IFTA CART (CREATE):** Shows a table with columns: CART ID, Cart Item, Status, Date, Item Amount, Credit Applied, and Payment Applied. The table contains four rows of transactions.
- Payment Options:** Includes buttons for DISMISS and ACCEPT.

- **Audit Payment Plan Tracking**

- Users will have the ability to track and pay audit payment plans through the customer dashboard.

Account Management

IRP

IFTA

Audit

Payment Plan

IRP Account No: 83474

Fleet	Expiration	Status	Date
N/A			

IFTA License Number: N/A

Expiration	Unpaid Audit	Start Year/Qtr	End Year/Qtr
N/A			

A User Guide will be available on our website to help customers navigate the updated features.

For the most up-to-date information, please scan the QR code below.



If you have any questions or concerns, please contact us:

Email: mcscustomerservice@mvc.nj.gov

Phone: 609-633-9400

We appreciate your understanding and patience as we continue to improve our system to better serve you.